

ADVANTAGE AIR®

Warranty Request Form

Consumer Details

Name _____ Phone _____ Alternate Phone _____

Street Number _____ Street Name _____ Street Type _____ Suburb _____ Postcode _____

Dealer Details

Company _____ State _____ Contact Name _____ Contact Number _____

We have confirmed the below:

- We have walked the client through an isolator reset confirming that the screen has rebooted
 - We have checked the touch screen has a Google account installed
 - The consumer/dealer has contacted Advantage Air consumer support for troubleshooting
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Job Details

Your Job Order Number _____ Installation Date _____ Unit Brand _____ Indoor Model _____ System Type _____

AA Status Code _____

Detailed description of fault _____

THIS CLAIM FORM MUST BE FORWARDED TOGETHER WITH PROOF OF PURCHASE (e.g. Advantage Air Invoice)

Advantage Air warranty policy only covers repair or replacement of faulty Advantage Air products. If Advantage Air products are not found to be faulty or fault is caused by a design, installation error or a third party, you agree to cover all costs incurred by Advantage Air and authorize Advantage Air to charge you for these costs.

After pushing the SUBMIT FORM button a new email will be opened with the completed form attached, please attach your PROOF OF PURCHASE (e.g. Advantage Air Invoice) to the email before sending.